



COMMUNICATIONS DISCLOSURE

By consenting to receive information about your account with your phone number(s), you agree to receive a phone call or text message regarding any non-promotional information regarding your account, including but not limited to the following:

- 1. Account Information** – Account changes, demographic changes, late notices, and any other non-promotional information/notices regarding your account.
- 2. New Forms/Applications** – If you have initiated a new form/application, we can contact you about information, questions, and other requirements dealing with these new forms/applications.
- 3. Collections** – If any loan, fee, or other financial item moves into collections, we can contact you to inform you of this fact.

At any time, you can opt-out of text messages by replying with the word “STOP” to any text message you receive from us. If you wish to opt-out without texting, simply contact us at 801-566-4195, or by any reasonable means, and ask to opt-out of text messaging. By replying with the word “HELP” you will receive other messaging options available.

We will not seek to contact you about your account more than three times over a three-day period via voice or text messaging without your response. Your carrier’s message and data rates apply to all text messaging. Be aware of the possibility that others, including anyone with access to your phone may also have access to these text messages.

If your mobile number changes, please contact us at 801-566-4195 to have that number changed on your account.

You further agree that Jordan Credit Union may send emails to you at any email address you provide us or use other electronic means of communication to the extent permitted by law.

For any questions with this information, please contact us at 801-566-4195 for assistance.

Marketing Text Messages

At any time, you may withdraw your consent to receive these marketing text messages by calling us as 801-566-4195. You may also reply “STOP” to any marketing text message you receive from Jordan Credit Union. To opt-out of both information and marketing text messages from Jordan Credit Union, you may reply “STOP ALL” to any text message you receive from us.